

Annual Report 2018



Vision

Every child belongs to a family, and grows up with love, respect and security.

Mission

We build families for children in need, we help them shape their own futures and we share in the development of their communities.

What We Do







Promote children's rights



Protect children in emergencies

Where We Work

In 2018, SOS Children's Villages was active in 136 countries and territories around the world.

Photo credits: Joris Lugtigheid (cover pages), Till Muellenmeister, Lisa Vigliotta, S. Hobbs, Sean Phillips, Firoz Firoz Ahmad, Oda Hveem, Leonora Barclay, Alejandra Kaiser, SOS Archives. The children and youth featured in this report, and their caregivers, have given permission for images and stories to be shared.

WELCOME

Dear Friends and Supporters,

At SOS Children's Villages, we believe that all children deserve the chance to realize their full potential — and that starts with a loving home.

That most basic of foundations — a caring family environment — guides the work we do every single day for children around the world who are neglected, abandoned, or at risk of losing the care of their parents.

This annual report reflects the stories of our SOS Children's Villages family: from the children and families who benefit from our programs to the people like you who make it all possible. Above all else, SOS Children's Villages Canada is a generous and diverse family of donors, partners, staff members and volunteers — all working together to ensure that vulnerable children and families can thrive.

Looking back at 2018, we can be proud of what we have accomplished together. Thanks to you, we continued our vital work to build and strengthen families, so that children can have a place to call home where they feel safe, nurtured and loved.

In Namibia, our SOS Children's Village Ondangwa program, established in 2010 with the generous financial support of the Green family, continues to provide quality, long-term care to vulnerable children. We also expanded our Family Strengthening Program to help even more at-risk children and families in the surrounding community.

With our partners and donors, we have also been able to support new SOS programs, providing education to vulnerable girls and early child development services in Uganda, and a daycare program in Ethiopia.

Last year, we grew our community of supporters through our cross-Canada tour with SOS Children's Villages International Ambassador for the Children Her Highness Princess Salimah Aga Khan. We also led Child Protection Awareness Week on Parliament Hill, engaging political decision-makers and other stakeholders to better protect children's rights.

We are so grateful to each and every one of you who continue to support our work, including our longstanding partners like Transat, Intact, Mike Holmes of the Holmes Group, and Cirque du Soleil Entertainment Group.

Our SOS family is stronger than ever. Together, let's make 2019 an even better year for the world's children and celebrate our 50 years of success.

Sincerely,



las Be

Thomas Bauer President and CEO SOS Children's Villages Canada



Jennie Moushos, FCPA Chair, Board of Directors SOS Children's Villages Canada

SOS CHILDREN'S VILLAGE ONDANGWA

The Green Family SOS Children's Village Ondangwa represents a special bond between Canada and Namibia. The Village was built thanks to the Greens, a family from Brockville, Ontario. Thanks to their generous donation, an entire generation of children have grown up in a loving family environment.



"There are **more than 100 children** in the Village now, many coming from different and often difficult backgrounds," said Thomas Bauer, President and CEO of SOS Children's Villages Canada, after his visit in 2018.

"In spite of their hardships, I saw children playing, laughing and **just being normal kids** — always a good sign," he said.

The support staff, including social workers and psychologists, also help the SOS mothers to raise these children. "**Staff are like an extended family to the**

children. You really see how people keep an eye out for each other here. It gives you the feeling that people see the Village like their own home and family," Bauer said.

The Village is also **integrated into the broader community**, with a playground and kindergarten open to all its residents.

Our impact extends even further into neighbouring communities, with our **Family Strengthening Program (FSP)** helping families to become self-sufficient and preventing child abandonment in the first place.



The Family Strengthening Program (FSP) helped Akpena* and her family when they were struggling. The FSP provided support so she and her siblings could go to school, and her mother received training to help run her own business.

Akpena is now attending university and has a bright future.

GUNJULA EARLY CHILD DEVELOPMENT PROJECT

The Gunjula Project is an initiative to give vulnerable children in Uganda the best chance at a bright future through access to guality early child development (ECD) services.

"As a family, we decided that we wanted to give back to the country of our birth: Uganda.

We have partnered with SOS Children's Villages, which is a very strong organization with great leadership and integrity, and together we will be able to provide quality early child development services to the most marginalized children."

- Farid Amarshi

The Gunjula Project is carried out through a partnership between SOS Children's Villages, Victoria Village Group, and the Amarshi Family.

More than 1,200 young children will be reached through teacher training, school renovations, and the provision of play equipment and learning materials.

In 2018, teacher training was delivered by Victoria Village Group to 24 Ugandan ECD teachers from 16 different schools. Newly-trained teachers are sharing learnings with colleagues, improving the quality of ECD services in Ugandan schools.

Thanks to our partners, plans are underway for a **new** school building that will provide early learning and care for vulnerable children.

VICTORIA VILLAGE

GROUP OF COMPANIES

5





KERANYO DAY CARE CENTRE ETHIOPIA

The SOS Keranyo Day Care Centre provides young children with the healthy start they need and deserve. As part of the SOS Family Strengthening Program in Addis Ababa, Ethiopia, the centre serves some of the most disadvantaged children and families in the community.



Located on the outskirts of Addis Ababa, the Keranyo Day Care Centre provides close to 200 children with **quality daycare services and early childhood education** that would otherwise be out of reach.

Poverty has hit the community hard, with many parents lacking the opportunities and resources they need to earn a decent income. **Mothers in particular struggle to access child care**, preventing them from working to support their families.

The SOS Keranyo Day Care Centre supports these vulnerable women and families, providing their children with **nutritious meals, quality pre-school education,**

and a safe place to stay during the day.

In addition to daycare services, the centre also organizes monthly sessions to help parents improve their parenting skills. Other **seminars focused on entrepreneurship and health** are also offered, contributing to strengthening the community.

"They have support. Their children have support," said SOS Board Member Mohit Vikrant while visiting the families who benefit from the centre.

"It will make for a thriving, healthy community that's not reliant on handouts."



When Debtera* joined the day care centre at age two, she was weak and malnourished, with her single mother struggling to put enough food on the table.

Today, she is a healthy and energetic young girl, ready to start Grade 1 this fall.

UGANDAN GIRLS' EDUCATION PROJECT

The SOS Ugandan Girls' Education Project promotes educational success for some of the most vulnerable girls and young women in Uganda. The project works to ensure that girls can enroll in school, attend regularly and complete their education so they can break the cycle of poverty.

"I have spent most of my life helping my mom weed other people's farms for money. With the income, she would pay for our school needs. When there was not enough money, I would skip school so my siblings could attend instead.



With the assistance of SOS, I am able to go to school these days without interruption, and this makes me very happy." – Adroa*

Investing in girls' education is one of the smartest, most effective ways to build healthy families, communities, and nations. But in Uganda, girls face several barriers to completing their education. Around 35 per cent of girls who start primary school in Uganda will complete the last grade, according to UNESCO.

The SOS Ugandan Girls' Education Project removes these barriers by **paying for school fees and uniforms, working with parents** to ensure their daughters complete their education, and **providing school supplies and menstrual hygiene products**. The project also provides **counselling on vocational paths and opportunities** to motivate girls to remain in school and work towards financial independence.

"Educating girls has a ripple effect," said SOS International Ambassador Princess Salimah Aga Khan, speaking about the project at the Beyond All Limits Gala in Calgary.

"It is one of the best investments we can make to improve the lives of girls, their families and communities around the world."



PROTECTING CHILDREN'S RIGHTS AROUND THE WORLD

We advocate on behalf of children worldwide, so that communities and decision-makers protect and respect their rights. We also empower these children to take part in the decision-making processes that directly affect their lives, both locally and on the world stage.



"Every child and young person should live in a supportive, protective and caring environment that promotes his/her full potential. Children with inadequate or no parental care are at special risk of being denied such a nurturing environment."

- United Nations (UN) Guidelines for the Alternative Care of Children

In 2018, SOS Children's Villages Canada led Child Protection Awareness Week (CPAW) to raise awareness on the needs and rights of children who have lost parental care. Along with our United Nations representative and regional partners, we met with Canadian members of Parliament, senators, and other stakeholders to discuss how we can better protect children's rights globally.

Here in Canada, tens of thousands of children have lost the care of their parents. **SOS Children's Village British Columbia** works to protect the rights of children in foster care and ensures better outcomes for vulnerable children and young people.

"At SOS Children's Village BC, we commit to each individual child in our care for life," said Douglas Dunn, Executive Director of SOS Children's Village British Columbia.

"We promote a family-like culture with a focus on children's rights and empowerment, ensuring that **all children have equal opportunities and the right to voice their opinions** on the decisions that affect them," Dunn said.



8



SOS Children's Village BC Youth



Agnes, Youth Advocate

FROM COAST TO COAST 12,000+ Canadians

> HELPING CHILDREN IN 115 countries

sponsoring 3,199 children

PARTNERING WITH 90 community fundraisers, corporations and foundations

OUR SOS CHILDREN'S VILLAGES COMMUNITY

We are grateful to all the individuals and groups who generously give to our cause every year. Meet some of the people who made a difference in the lives of vulnerable children in 2018.



Her Highness Princess Salimah Aga Khan

Our SOS International Ambassador toured across Canada in 2018, helping to raise more than \$150,000 and grow our community.

Senator Scott Tannas

As a longtime supporter of SOS, he was instrumental in the success of our 2018 Child Protection Awareness Week events and the Beyond All Limits Gala in support of the Ugandan Girls' Education Project.

Voula McLaughlin

The Reaching for the Stars Children's Foundation, founded by Voula, raised more than \$100,000 to support families in three SOS Children's Villages in Greece and the SOS Babies Home in Athens.



McMaster University Muslim Student Association

Students raised \$25,000 as part of the McMaster Orphan Sponsorship Program.



George Fierheller

He has served on our board and honorary board over the past 10 years. In 2018, he helped to raise funds for our SOS Children's Village Ondangwa in Namibia.

Brett Starke

He trekked to Everest Base Camp with Dream Mountains founder Shawn Dawson, in support of SOS Children's Villages Canada.



Rita Houkayem

Her fundraising and outreach work for SOS Children's Villages Canada won her the Humanitarian Award at the 2018 Miss Universe Canada pageant.

FROM OUR SUPPORTERS

Dear SOS Children's Villages Canada,

We have been supporters of SOS Children's Villages for over 20 years now. We have visited SOS Villages around the world and in 2018 we spent time at the SOS Children's Village Morelia in Mexico.

We visited four of the homes in SOS Children's Village Morelia and the atmosphere was one of love, care and friendship.

The SOS mothers who look after the children are wonderful and so patient. Each mother manages to keep her family of six or seven kids happy and working for the good of the home. They make sure all their children are doing their schoolwork and behaving responsibly, this is not a job we could do as a couple, never mind on our own! We were told that becoming an SOS mother involves three years of training, because much maturity and experience is required before taking on this important responsibility.

We were happy to find out that all of the children went to school in the surrounding community. Some are studying at the local high school and three young people from the Village are now attending university.

The visit came to an emotional end when we hugged, and were hugged by, everyone there. The staff are all lovely and very welcoming people. The help and assistance we received was exceptional.

As always, we came away from this visit with an appreciation of all the work and love that goes into this organization. We can see that love reflected by the children ten-fold.

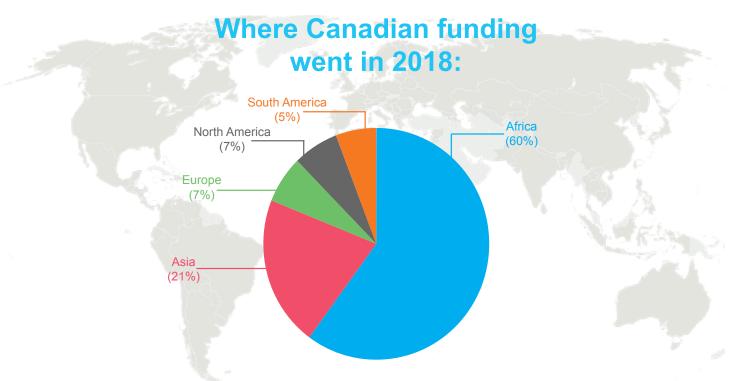
From our family to yours, thank you.

Sincerely,

Barbara and John Warren



FINANCIALS



	2018	2017
Revenue		
Donations	\$4,967,917	\$5,565,177
Program Grant Revenue	\$169,850	\$1,021,176
Legacy Gifts	\$ 984,810	\$572,350
Restricted Grants and Gifts	\$199,301	\$350,225
Investments	\$10,619	\$6,919
Other Income	\$10,202	\$5,590
Total	\$6,342,699	\$7,515,847
Expenditure		
Distributions to Programs	\$4,025,213	\$5,098,024
Fundraising	\$1,336,999	\$1,804,328
Administration	\$765,526	\$614,993
Communication and Public Education	\$107,831	\$117,502
Program Grant Expense	\$183,669	\$73,502
Total	\$6,419,238	\$7,708,349
Shared Treasury Service Foreign Exchange Gain	\$110,706	-
Net Revenue/Loss for the Year	\$34,167	\$(192,502)

LEADERSHIP TEAM

Patron

Her Excellency the Right Honourable Julie Payette C.C., C.M.M., C.O.M., C.Q., C.D., Governor General of Canada

1001

Honorary Board of Directors

Rt. Hon. Joe Clark Dr. Sherry Cooper Mr. Jean-Marc Eustache Mr. George Fierheller Mr. Allan Gotlieb Hon. Bill Graham Ms. Pamela Jeffery Hon. Roy MacLaren Rt. Hon. Paul Martin Hon. Barbara McDougall Hon. David Peterson Senator Scott Tannas Hon. Michael Wilson (1937-2019)

Board of Directors

Mary Ballantyne Phil Hopwood Mike Jackson Jennie Moushos Alfred Page Alicia Quesnel Rumina Ratansi Mohit Vikrant

Advisory Council

Senator Salma Ataullahjan Marc Bissell Paula Clancy Richard Evans Lynn Gorny Mike Holmes Jeremy Hooper Boyd McBride Ian McBride Jim McConnery Kim Melanson Senator Jim Munson Don Scott Michael von Herff

PARTNERS AND FRIENDS

VILLAGE CHAMPIONS

\$100,000+ in lifetime gifts

INDIVIDUALS

The Crich Family Ann B. Denis in memory of Joan Denis Josine Eikelenboom Agnes Faraci George A. Fierheller* P. & J. Gillespie Don & Shirley Green Helmut Liehr Anne Mackay Elizabeth J. McBride Fatima and Anwar(Andy) Merchant Gerry & Judy Strongman Scott Tannas* The Will Family Dr. Alfred G. Wirth* J. & S. Wright Anonymous (3)

VILLAGE BENEFACTORS

\$50,000+ gifted this year

Dr. Alfred G. Wirth*

VILLAGE BUILDERS

\$25,000 - \$50,000 gifted this year

Ann B. Denis in memory of Joan Denis Anne Mackay Nadir and Shabin Mohamed in honour of Princess Salimah Aga Khan Anonymous (1)

VILLAGE FRIENDS

\$10,000 - \$24,999 gifted this year

Farid and Zeena Amarshi Jean-Yves Boitière Norman Campbell Barry Cooper Akber and Rozina Dewji Agnes Faraci George A. Fierheller* The Harquail Family* David Kerr Christie MacDonald Rose Pirri Alicia Quesnel* Feroze and Zeb Virani Maurice Walsh Anonymous (3)

VILLAGE SUPPORTERS

\$5,000 - \$9,999 gifted this year

Audrey Ruth (Downey) Buckley Phil Hopwood* Sally and Mike Jackson* Shu-Hwei Lin Cécile E. Mactaggart Dr. Karim Merali Murji Jennie Moushos* Alfred Page* Leanne Porter Anita Roopnundh Thomas and Joanne Singer Brett Starke Scott Tannas* Dr. Vicente - In memory of Julio E Vicente and Robert G. Vicente Barbara Warren Anonymous (10)

INSTITUTIONS

Atrium Innovations Inc. Austrian Society of Montreal Christadelphian Meal-A-Day Fund Cirque du Soleil Entertainment Group Cunningham Investment Group Inc. Dream Mountains Foundation Friends of SOS Canada Global Affairs Canada HSBC Bank Canada Intact Insurance Company Reaching for the Stars

Children's Foundation Site Preparation Ltd The Hellenic Initiative The John Brouwer Foundation TKC-CNC Foundation Transat A.T. Inc. Victoria Village Group Western Financial Group Inc.

DONORS

\$1,500 - \$4,999 gifted this year

> Siraj Ali Maria Alwav Mohamed Aly Mr. Gary and Mrs. Shenta Arnold Thomas Bauer* Louis-Marie Beaulieu John Benjamin Bill Burton and Lesley Benham Don Campbell Brent Chezenko Blythe Christiansen Christopher and Edythe Anna Clapp Andy Corbett Jo Cox Carl Cyr Joseph, Misako, Reimi and Arisa Dietrich Ruth Driedger Rendy and Claudia Dueck John-Luke Edwards Josine Eikelenboom Anita and Luc Filippo Angelini Charles Fipke Mary Jane Foley James Foster John Gleed Grace Graham Robert Graham Nathan Grebe Susan Hayes Lucia M Horbasz Lawrence Hubble Mikhail Ilfirovych Anna M Janigan Winifred Jones

Harold Kelly Audrey Kenny Marelise Kruger-Footit David Lum J. MacDonald Parmieet Matharoo Boyd McBride Kate Morican Rumi Keshaviee Marie-Jeanne Musiol and Louis Ranger Fatima Najem Huban Nath Toan Nguyen William Nicoll Maré Olito Ron Pante LMG Transit Products Lottie Pfuetzner Wilhelm Pietschmann Peter Poreba Anita Puronto Hubert Risch Gordon Ross Ashirvad Roy Marie Antonios Sassine Harold Scheer* Adrian Schneider **Chervl Siebert** Dr. Sacha Singh and Dr. Andie Wiseman Gino Spada Philippe Sureau Ann Thompson Anne Tize Vera Tobis John and Cathy Vandervelde Kenneth Wright Joe Zink Anonymous (43)

FOUNDATIONS AND INSTITUTIONAL PARTNERS









2482677 Ontario Inc. All Charities Campaign Alliance Trust Company Angels There For You Austria Society Trust Fund **Bayshore Dental Patients & Staff** Business Development Bank of Canada (BDC) - Calgary Beauties of Canada **Benevity Causes Portal** BrokerLink Cenovus Energy Inc. Children's Bridge Foundation Chok-Chun Lau Family Charity Foundation at the Strategic Charitable Giving Foundation Christadelphian Meal-A-Day Fund Dentons Canada LLP Dr. Oetker Canada Ltd. Fairview Glen Montessori School Fondation Denise et Robert Gibelleau Fondation Edouard Assh Gate Gourmet Canada Greektown on the Danforth BIA Guru Gobind Singh Children's Foundation Happy Pops Jamila Premji Prof Corp Jewish Community Foundation of Montreal McMaster Orphan Sponsorship Program OGAA Systems and Solutions Inc.

ESTATES AND LEGACY

Estate of Ingeborg G. Bentley Estate of Kenneth Best Estate of Mary June Conrad Estate of Joan P. Garrod Estate of Kianga G. Giannelia Estate of Margaret Luise Kuntzemueller Estate of Elsje Mandl Estate of Dr. Hawa Patel Estate of George L. Popow Estate of Erich Steiner Estate of Thomas Young Strath Estate of Brigitte Vogelsang Estate of Louise V. White Open Arms Children's Foundation Ottawa Community Foundation Phyllis and James Brown Family Fund at the Strategic Charitable Giving Foundation Polaris Realty Canada Ltd **PriceWaterhouseCoopers** Ptarmigan Charitable Foundation Reaching for the Stars Children's Foundation Royal Canadian Steel Inc. Ryerson Orphan Sponsorship Program S&A Industrial Maintenance Inc. Shirin Group Shooting Star Foundation Steel Canada Resources Limited Svazas Family Foundation The Borden Ladner Gervais (BLG) Foundation The McQuaig Institute The Murray Frum Foundation The Peter and Melanie Munk Charitable Foundation The Thor E. and Nicole Eaton Family Charitable Foundation The Winnipeg Foundation United Way of Greater Toronto United Way of Ottawa Van Loc Tran Western Financial Group Inc. Wishing Well Schools **Xteams** Corporation Anonymous (2)

SOS CHILDREN'S VILLAGES CANADA

240 - 44 ByWard Market Square Ottawa, Ontario, Canada K1N 7A2

Toll Free: 1-800-767-5111 info@soschildrensvillages.ca www.soschildrensvillages.ca

Registered Charity Number: 13824 7259 RR0001

